

JAMES BAKER MUSIC STUDIO POLICIES

ATTENDANCE POLICY

James Baker Music operates under a "no catch up lesson" policy. Please consider the time that you have chosen to be your time for the year. It's important to make your lesson time a priority, and to make appointments around your lessons.

- If I cancel a lesson it will be credited
- If you cancel a lesson it will not be credited or made up

If you give 24 hours notice, I will do my best to offer an alternative time

WEEK TO WEEK/AD HOC POLICY

Weekly emails are sent out with any available "ad hoc" times for the following week

Payment can be made in person via cash or card. Extra fee's apply for card payments

PRACTICE POLICY

Students are required to make regular time for practice

Children 12 and under - minimum of 15 minutes 5 days per week

13 and over - minimum of 30 minutes daily

Students that don't make time to practice will be at risk of losing their lesson slot

PAYMENT POLICY

Payment in full is required to confirm and hold your lesson time

If an invoice is not paid in full by the due date, a late payment fee of \$15 will apply